



An Easier, Secure Self Moving Survey

We make it easy to get your custom moving quote on your time. Receive all the benefits of an in-person estimate but with the ease and security of simply using your smart phone or tablet.

WHY A VIRTUAL SURVEY?

Not only is a virtual video moving survey convenient and easier to schedule, but it offers an additional level of security.

The video survey is an irrefutable record of the condition your items were in pre-move which is helpful if you have a claim post-move. Also, if you're nervous about bringing a stranger into your home, this is a much less intrusive way for us to get the information we need in order to provide you with an accurate quote.

Things to do before you start your self-survey

1. Make sure your phone or tablet is fully charged.
2. Make sure that you have a strong Wi-Fi signal. If you are not connected to Wi-Fi, data charges may apply.
3. Turn on the lights in every room you will be recording to help the camera stay in focus.
4. Open all cabinets and closets for items inside that you will need us to move.



During your self-survey

1. Slowly pan each room to record all items that will be moving. Be sure to verbally indicate any items that are not going.
2. You can start and stop recording as many times as needed. You will be able to review your recordings before submitting to your moving specialist.
3. Do not forget your basement, garage, shed, attic, patio, or yard.
4. Verbally note the size of all TV's that are moving.
5. Verbally note the size of all beds that are moving and if any are a Sleep Number, Memory Foam, or Tempur-Pedic.
6. Verbally note the size (length, width, and height) of any glass or marble tabletops, artwork, paintings, or large mirrors.
7. Identify any high-value items that are greater than \$100 per pound that you will be moving such as antiques, artwork, fine china, designer apparel, etc.
8. Identify any items that are delicate or easily breakable.
9. Record the outside area of your home so your moving specialist can evaluate accessibility for the moving truck and crew.

Submit your self-survey

1. Once you have finished recording all items to be moved, review your videos, add any applicable notes, and submit your videos to your moving specialist.
2. Your relocation consultant will follow-up within one business day to discuss your specific needs and review the details of the survey. They will then provide you with an estimate that offers solutions and options for your consideration.



Device requirements

- iOS 12.1 or greater
- Android v8.0 (Oreo) or greater
- Camera and Microphone